

Privacy Statement

1 July 2022



This Privacy Statement explains which personal data we collect and process of visitors of our website available at www.evos.eu ("this Website"), our customers, suppliers ((sub)contractors) and other third parties. For information on our data processing in the HR context, of applicants and employees, please be referred to our HR Privacy Statement.

1. NAME AND CONTACT DETAILS OF THE CONTROLLER

1.1 Evos is responsible for the processing of your personal data and is considered the "controller". Since we are part of an international group of corporations, other group companies may also be controlling your personal data. See the list of Evos locations <https://evos.eu/terminals/>. Evos will also be referred to as "Evos", "we", "our" or "us".

1.2 Contact details of visiting address:

Evos B.V.

Kopraweg 1

1047BP Amsterdam

E-mail: communication@evos.eu

Chamber of Commerce: 76587819

For vessels please contact your local Portal Facility Security Officer (PFSO)

1.3 We will only process personal data in accordance with the applicable privacy legislation and as described in this Privacy Statement.

1.4 The Website includes links to websites of third parties (for example hyperlinks, banners or buttons). We are not responsible for the content of these websites, services provided by these third parties, or their compliance with the applicable privacy legislation.

2. DEFINITIONS

1.1 In these Privacy Statement, the following definitions apply:

Applicable Privacy Legislation	All applicable privacy legislation, including the General Data Protection Regulation ("GDPR") and the relevant national implementation acts.
Privacy Statement	This present Privacy Statement.. Website
Evos	Evos B.V. and to any company that Evos B.V. has a majority stake in, or is controlled - directly or indirectly - by Evos B.V
Website	www.evos.eu

1.1 Other terms that are defined in the Applicable Privacy Legislation, such as 'personal data', controller, processor, data subject and processing will have the meaning as described in the Applicable Privacy Legislation.

3. HOW WE OBTAIN YOUR PERSONAL DATA

1.1 We obtain your personal data in various ways:

- Provided by you. We obtain information actively provided by you. For example, if you contact us or if you provide information to us should you apply for a job or in the context of our business together. When you provide personal data to Evos, please do not provide information that is irrelevant, not accurate and/or unnecessary for the purpose the information is provided.
- Third-party sources. We also obtain information from third parties. For example, we may request information about your company from the Trade Register of the Chamber of Commerce, or we receive it from you as colleague/employer or another party involved with our services or when we have contact with the authorities in the context of our services. We may also obtain information about you from professional social media sources like LinkedIn, or other websites. Evos Group Privacy Statement PD-00-00 1 July 2022 2
- Automatically retrieved. We obtain some information automatically when you visit our website. For example, we automatically obtain information about you via cookies when you visit our Website. For more information on this, please see our Cookie Policy.

1.1 It may be that providing certain personal data to us is a statutory or contractual requirement, a requirement necessary to enter into an employment and/or hiring contract, or that you are otherwise obliged to provide the data to us. If that is the case, we will inform you thereof separately, and will also explain the possible consequences if you fail to provide such personal data to us.

4. INFORMATION WE COLLECT AND PROCESS AND THE LAWFULNESS OF PROCESSING

4.1 It depends on the processing activity, which personal data we process about you, for which purposes and based on which legal ground.

4.1.1 CATEGORIES OF PERSONAL DATA

We may process the following personal data about you:

- If you visit our website, e.g. name and address details, e-mail address, username and password;
- If you visit our premises including our offices and landside of the terminals, e.g. name, type of ID and ID number, photo, employer, license plate, video footage;
- In the context of logistics and storage services, e.g. categories of personal data of (personnel of) (sub)contractors and customers (e.g. name, initials, title, gender, type of ID and ID number, telephone number, e-mail address, employer, administration number, nationality, work permit, type and end date of the training requirements (e.g. VCA, BHV, first aid, (PIT) port instruction training), data other than these that require processing as a result of or necessary with a view to the application of another law.

4.1.2 PURPOSES

We may process your personal data for the following purposes:

1. Communication: providing proposals, making payments, handling orders and deliveries, job applications;
2. Marketing purposes;
3. Providing our services, products, and information and customer service;
4. Dealing with disputes and auditing;
5. Transportation and storage of goods;
6. Monitoring accesses of offices and access on the landside of the terminals;
7. Attendance registration of the people on the sites (e.g. in case of calamities);
8. Presence control of all persons registered in the access system;
9. Compliance with law- meet the requirements of the ISPS;
10. Compliance with law- meet the AEO requirements;
11. Compliance with law- meet the requirements Working Conditions, related to informing people about the danger at the site (gate instruction);
12. Compliance with law – requirements of the chapter 1.10 of the ADR/RID/AND;
13. In addition, for sea going vessels, data may be provided by ships agents which enters the data in the common systems and for the inland barges the ship responsible will enter the data in UAB system or provides the Security with a crew list. AISLive Ship Tracking Services is only used for planning purposes and is not used for other purposes.

4.1.3 LEGAL GROUNDS

We base the processing of your personal data on the following legal grounds:
Legitimate interest. Most personal data we process in the context of our services, we process based on legitimate interests which is a legitimate business purpose that overrides privacy interest.

1. Legal obligation. Most of the personal data we process of visitors, we process because this is necessary for compliance with a legal obligation to which Evos is subject.
2. Performance of a contract. Some personal data we process about you, we process for the performance of a contract to which you are a party.
3. Consent. For some processing activities we require your previous consent. You may withdraw your consent at any time (see below).

5. COOKIES

We use cookies to ensure that the Website functions properly. Please be referred to our Cookie Policy for further information on this.

6. SHARING WITH THIRD PARTIES

6.1 Conditions data sharing. We only share your personal data with trusted third parties if:

- a. they need to know the information for the purposes of providing their services;
- b. they agreed to comply with the Applicable Privacy Legislation, in which this is required. This means for instance that such third party needs to put adequate security measures in place.

6.2 Parties with whom we share your personal data. For the provision of our services we share your personal data on a strictly need-to-know-basis with:

- c. Entities of the Evos;
- d. Agents;
- e. Subcontractors involved, such as: shipping lines, trucking companies, depots, auditing companies, consulting and law firms, insurance companies, other authorities and hosting and payment providers.
- f. Persons authorized to this end, employed or engaged by a Evos, involved in the processing of HR data, on a need-to-know basis (accounting and auditing firms, insurance and payroll companies and tax institutions);
- g. Competent authorities, such as the authorities of the country of transit or destination for customs clearance in as far as required by the laws of the respective country; and
- h. Incidentally: other third parties, on a need-to-know basis.

7. TRANSFER TO COUNTRIES OUTSIDE THE EEA

7.1 Parties involved with processing your personal data are not located outside the European Economic Area ("EEA"). See this link for an overview of the EEA countries.

7.2 For data transfers in relation to the use of cookies reference is made to the Cookie Policy.

8. SECURITY

8.1 Security measures.

We take appropriate organizational and technical security measures to protect your personal data and to prevent misuse, loss or alteration thereof. In addition, we limit access to personal data to those employees, agents, contractors and other third parties who need to have access in view of their work/services. Also, the aforementioned persons involved are bound by a confidentiality obligation, either in their employment agreements or (data processing) agreements.

8.2 Technical security measures. Examples of technical security measures taken by us are:

- a. Logical and physical security (e.g. safe, doorman, firewall, network segmentation);
- b. Technical control of the authorizations (as limited as possible) and keeping log files;
- c. Management of the technical vulnerabilities (patch management);
- d. Keeping software up-to-date (e.g. browsers, virus scanners and operating systems);
- e. Making back-ups to safeguard availability and accessibility of the personal data;
- f. Automatic erasure of outdated personal data;
- g. Encryption of personal data;
- h. Applying hashing or (other) pseudonymization methods to personal data; and
- i. Provide secure storage facilities for end-users (e.g. file server storage).

8.3 Organizational security measures. Examples of organizational security measures taken by us are:

- a. Assign responsibilities for information security;
- b. Promote privacy and security awareness among new and existing employees;
- c. Establish procedures to test, assess and evaluate security measures periodically;
- d. Check logfiles regularly;
- e. Using a protocol for handling data breaches and other security incidents;
- f. Conclude confidentiality, data processing and data protection agreements.
- g. Assess whether the same objectives can be achieved with less personal data;
- h. Provide access to personal data to as few people within the organization as possible; and
- i. Define the decision-making and underlying considerations per processing.

8.4 Security policies. We have internal security policies in place in which it is further described how we ensure an appropriate level of technical and organizational security measures. We also have a data breach policy in place in which it is described how we deal with a (possible) data breach. We will for example notify

the relevant supervisory authority and the data subjects involved if required under applicable privacy legislation.

9 RETENTION PERIODS

9.3 Main rule. In principle, we do not store your personal data any longer than is strictly necessary for the purposes for which we process your personal data. Evos has put in place a Retention Policy to ensure that your personal data are deleted after a reasonable period.

9.4 Exception: shorter retention. If you or another person successfully exercises one of your privacy rights, it can be that the relevant personal data may no longer be retained. In such cases, we may process your personal data for a shorter period, than as stated under the 'main rule'. Please be referred to the 'Your Rights' section below, for more information on this.

9.5 Exception: longer retention. In exceptional cases, we may process your personal data longer. In such cases we may process your personal data longer than as stated under the 'main rule'. This is the case if we need to process your personal data for a longer period in view of:

- a. A longer minimum statutory retention period that applies to Evos or other specific statutory obligation;
- b. Practicality: in order to practically be able to act in line with the Retention Policy, some retention periods have been categorized and for the various Evos locations within Europe some periods have been integrated;
- c. A legal procedure;
- d. The right to freedom of expression and to information;
- e. A task carried out in the public interest or in the exercise of official authority vested in the controller; or
- f. Public health. Contact. Please contact us via our contact details displayed below, should you wish to be further informed on how long we process your personal data.

10 YOUR RIGHTS (INCLUDING THE RIGHT TO OBJECT)

10.3 Evos Group Privacy Statement PD-00-00 1 July 2022 5 In relation to our processing of your personal data, you have the below privacy rights. For more information on your privacy rights, please be referred to this webpage of the European Commission.

- a. Right to withdraw consent. In so far as our processing of your personal data is based on your consent (see above), you have the right to withdraw consent at any time.
- b. Right of access. You have the right to request access to your personal data. This enables you to receive a copy of the personal data we hold about you (but not necessarily the documents themselves). We will then also provide you with further specifics of our processing of your personal data.
- c. Right to rectification. You have the right to request rectification of the personal data that we hold about you. This enables you to have any incomplete or inaccurate data we hold about you corrected.

- d. **Right to erasure.** You have the right to request erasure of your personal data. This enables you to ask us to delete or remove personal data where:
- (i) the personal data are no longer necessary,
 - (ii) you have withdrawn your consent,
 - (iii) you have objected to the processing activities,
 - (iv) the personal data have been unlawfully processed,
 - (v) the personal data have to be erased on the basis of a legal requirement, or
 - (vi) where the personal data have been collected in relation to the offer of information society services. We do not have to honour your request to the extent that the processing is necessary: (i) for exercising the right of freedom of expression and information, (ii) for compliance with a legal obligation which requires processing, (iii) for reasons of public interest in the area of public health, (iv) for archiving purposes, or (v) for the establishment, exercise or defence of legal claims.
- e. **Right to object.** You have the right to object to processing of your personal data where we are relying on legitimate interests as processing ground (see above). Insofar as the processing of your personal data takes place for direct marketing purposes, we will always honour your request. For processing for other purposes, we will also cease and desist processing, unless we have compelling legitimate grounds for the processing which override your interests, rights and freedoms or that are related to the institution, exercise or substantiation of a legal claim.
- f. **Right to restriction.** You have the right to request restriction of processing of your personal data in case: (i) the accuracy of the personal data is contested by you, during the period we verify your request, (ii) the processing is unlawful and restriction is requested by you instead of erasure, (iii) we no longer need the personal data but they are required by you for the establishment, exercise or defence of legal claims, or (iv) in case you have objected to processing, during the period we verify your request. If we have restricted the processing of your personal data, this means that we will only store them and no longer process them in any other way, unless: (i) with your consent, (ii) for the establishment, exercise or defence of legal claims, (iii) for the protection of the rights of another natural or legal person, (iv) or for reasons of important public interest
- g. **Right to data portability.** You have the right to request to transfer of your personal data to you or to a third party of your choice (right to data portability). We will provide to you, or such third, your personal data in a structured, commonly used, machine-readable format. Please note that this right only applies if it concerns processing that is carried out by us by automated means, and only if our processing ground for such processing is your consent or the performance of a contract to which you are a party (see above).

- h. **Automated decision-making.** You have the right not to be subject to a decision based solely on automated processing, which significantly impacts you ("which produces legal effects concerning you or similarly significantly affects you"). In this respect, please be informed that when processing your personal data, we do not make use of automated decision-making.
- j. **Right to complaint.** In addition to the above-mentioned rights you have the right to lodge a complaint with a supervisory authority, in particular in the EU Member State of your residence, place of work or of an alleged infringement of the GDPR at all times. Please be referred to https://edpb.europa.eu/about-edpb/board/members_en for an overview of the supervisory authorities and their contact details. However, we would appreciate the chance to deal with your concerns before you approach the supervisory authority so please contact us beforehand.

10.4 **How to exercise your rights.** The exercise of the abovementioned rights is free of charge and can be carried out by phone or by e-mail via the contact details displayed below. If requests are manifestly unfounded or excessive, in particular because of the repetitive character, we will either charge you a reasonable fee or refuse to comply with the request.

10.5 **Verification of your identity.** We may request specific information from you to help us confirm your identity before we comply with a request from you concerning one of your rights.

10.6 **Follow-up of your requests.** We will provide you with information about the follow-up to the request without undue delay and in principle within one month of receipt of the request. Depending on the complexity of the request and on the number of requests, this period can be extended by another two months. We will notify you of such an extension within one month of receipt of the request. The Applicable Privacy Legislation may allow or require us to refuse your request. If we cannot comply with your request, we will inform you of the reasons why, subject to any legal or regulatory restrictions.

11 AUTOMATIC DECISION-MAKING / PROFILING

An automatic decision-making or profiling in the sense of the GDPR is not carried out.

12 MISCELLANEOUS

12.3 Evos is entitled at all times to delete your personal data without notice. In such a case, Evos owes no compensation to you as a result of the termination of your Evos account.

12.4 If provisions from this Privacy Statement are in conflict with the law, they will be replaced by provisions of the same purport that reflects the original intention of the provision, all this to the extent legally permissible. In that case, the remaining provisions remain applicable unchanged.

12.5 Evos reserves the right to change this Privacy Statement on a regular basis.

Where required, Evos will inform you of updates made to this Privacy Statement. The current version is always available on our Website. This Privacy Statement was last amended and revised July 2022.

12.6 The English version of the Evos Privacy Statement shall always prevail in case of any discrepancy or inconsistency between the English version and translations in other languages, unless there is a conflict with local laws and/or regulations, the local laws and/or regulations prevail.